

WESTCITY CHURCH

Love God | Love People | Follow Jesus

FAQs For Westcity Volunteers

1. *Do I need to have a working with children's check even if I'm not working directly with children?*

Yes. At Westcity we encourage all volunteers to hold a current Working with Children's Check.
2. *What do I do if I can't volunteer on the day I was rostered on? Or am wanting to swap with another volunteer.*
 - a. We ask each volunteer to first try to arrange another team member to cover for you giving as much notice as possible. Each team member is given the details of other team members via a Team Contact list shared by your Team Ministry Leader.
 - b. If you are unable to find someone, please notify your Ministry Leader.
3. *What should I do if I no longer wish to volunteer in the area that I chose?*

Speak directly to your Ministry Leader allowing as long a period of notice as possible permitting the Leader to take you off the roster and find an alternative team member.
4. *What should I do if I want to volunteer but am unsure where I can help or what my skills are?*

Organise a time to speak to Westcity's Volunteer Coordinator, Nina Bergmann. Nina can inform you of what areas are available and also help you discover what your skills or passions are and where they might be useful.
5. *What should I do if I only want to volunteer for a short period of time?*

This is completely fine. You can speak to the Ministry Leader directly or the Volunteer Coordinator and let them know your availability.
6. *Can I volunteer in two areas at one time?*
 - a. Yes, you can volunteer across two areas.
 - b. It is up to you as the volunteer to ensure you manage this commitment and inform both Ministry Leaders who can then confer around roster planning system.
- c. It is your responsibility as the volunteer to ensure that you are not rostered on at the same time. You can also put your availability into Elvanto. Please speak to the Volunteer Coordinator if you need help or support with rostering or Elvanto.